

# **City Clerk**

FLSA Status: Exempt Safety Sensitive: No

**Definition:** Job descriptions/specifications are intended to indicate the essential functions and levels of work difficulty of the position and are not intended to describe in detail all the position's specific duties and responsibilities nor exclude other duties of similar level or difficulty. Additionally, it is not intended to limit management's rights to assign, direct, and control the work of employees under their supervision.

**DESCRIPTION:** This is a position under the general direction of the City Manager. Employee will participate in the preparation, distribution and maintenance of official records and documents, assist in the implementation and monitoring of the city's records management program, provide record retrieval assistance to the public as well as to the Mayor, City Council, City Manager and staff, provide all technical and clerical support as required in all aspects of the duties of the City Clerk, and any other duties as directed by the City Manager. Under general supervision, employee will plan, organize, and implement various grant programs, write grant applications, and coordinate grant reporting processes, grant related purchases, implementation of grant requirements, and fiscal compliance with various granting agencies. Employee will assist customers in all aspects related to Utility Billings and be responsible for Accounts Receivable.

ESSENTIAL FUNCTIONS: (Performance of these functions is the reason the job exists. Assigned job tasks/duties are not limited to the essential functions).

- 1. Serve as a representative of the City of Caliente, demonstrating a positive attitude, professionalism, courtesy, and appropriate tact and discretion in all interactions with other employees and with the public.
- 2. Answer and attend to incoming calls and customers, providing them with routine information and/or directing them to the appropriate department or individual staff person or elected official.
- 3. Run errands such as making bank deposits, collecting and distributing mail, processing outgoing mail, posting city related meeting agendas, etc.
- 4. Maintain, sort, categorize, and file documents and records; make copies of documents and reports; send and deliver faxes.
- 5. All functions required for utility customers: establish new utilities, maintain customer files, prepare utility billing, prepare work orders, accept payments, etc.
- 6. Prepare all necessary documentation in compliance with open meeting laws and attend meetings of various city boards and councils as needed.



- 7. Prepare and route correspondence, reports, meeting agendas, etc., as generally directed by the City Manager.
- 8. Maintain and prepare dog licenses, business licenses, conditional building/conditional use permits.
- 9. Assist the City Manager in securing and compiling data used in the submission of budget requests, status reports, accomplishment summaries, and related documents.
- 10. Provide public records and appropriate information to citizens, civic groups, media, etc.; provide and explain the appropriate use and completion of forms and documents.
- 11. Take minutes of meetings and transcribe notes into finalized formats.
- 12. Assist City Manager in researching and compiling information needed for meetings, reports, public records requests, etc.
- 13. Maintain City website and all social media accounts.
- 14. Prepare grant applications and recommendations for new funding sources in conjunction with needs assessments and program evaluation to better achieve department/program goals and objectives.
- 15. Serve as a Notary for the City of Caliente.
- 16. Engage with the public and related field personnel with courtesy and professionalism.
- 17. Perform any other related duties as assigned by the City Manager.

### **QUALIFICATIONS FOR EMPLOYMENT:**

Knowledge, Skills, and Abilities: (KSAs are the attributes required to perform a job; generally demonstrated through qualifying experience, education, or training.)

#### Knowledge of:

- Basic computer office operations, specifically word processing and spreadsheets and/or database operations.
- Basic record keeping and retention requirements.
- Correct English usage including spelling, grammar, punctuation, letter formatting and basic report preparation.
- Grant programs and requirements.



- Research techniques such as how to look up information and use the NRS, local ordinances, policies, and internal procedures.
- Microsoft Office Suite.

#### Skill to:

- Accurately type at a rate sufficient to perform assigned duties.
- Operate standard office equipment including fax, copier, calculator, multi-line telephone, and a
  personal computer with word processing, spreadsheets, and/or databases.
- Maintain numerical records.
- Communicate in a professional and effective manner.

### Ability to:

- Perform a broad range of clerical tasks involving the use of judgment with accuracy and speed.
- Work independently in the absence of supervision.
- Understand the organization and operation of all City Offices and outside agencies, as necessary, to assume assigned responsibilities.
- Organize and maintain accurate files and records.
- Maintain status as Nevada State Notary public.
- Provide quality customer service including the ability to respond to the public and others in a courteous and respectful manner, and the ability to defuse customers who may be upset.

## Required Certifications and Licenses:

- Possession of a valid driver's license or alternate means of travel.
- Possession of, or ability to obtain, an appropriate, valid Notary Public License.

#### Experience and Training:

Any combination of training, education, and experience that would provide the required knowledge, skills, and abilities. A typical way to gain the required knowledge, skills, and abilities is:

Possession of a high school diploma or equivalent plus two years of progressively responsible experience working in an office setting preparing correspondence and/or reports, compiling data, and dealing with customers.



#### Physical and Mental Requirements:

The physical and mental requirements described here are representative of those that must be met by an employee to successfully perform the essential functions of the job.

Strength, dexterity, and coordination to use keyboard and video display terminal for prolonged periods. Strength and stamina to bend, stoop, sit, and stand for long periods of time. Dexterity and coordination to handle files and single pieces of paper, occasional lifting of files, stacks of paper or reports, references, and other materials. Some reaching for items above and below desk level. Some bending, reaching, squatting, and stooping to access files and records is necessary. The manual dexterity and cognitive ability to operate a personal computer using word processing and databases. The ability to interact professionally, communicate effectively, and exchange information accurately with all internal and external customers. Ability to appropriately handle stress and interact with others including supervisors, coworkers, members of the public and others. The ability to interact professionally, communicate effectively, and exchange information accurately. Maintain regular and consistent punctuality and attendance.

Light lifting (up to 25 pounds) is occasionally required.

In compliance with applicable disability laws, reasonable accommodation may be provided for qualified individuals with a disability who require and request such accommodation. Applicants and incumbents are encouraged to discuss potential accommodations with the employer.

### **Working Conditions:**

Work is performed under the following conditions:

Position functions indoors in an office type environment where most work is performed at a desk. The environment is generally clean with limited exposure to conditions such as dust, fumes, noise, or odors. Frequent interruptions to planned work activities occur.